

Geoportal Helpdesk - Support #3700

MT: Harvesting Results

10 Oct 2019 11:39 am - Rene Agius

Status:	Resolved	Start date:	10 Oct 2019
Priority:	Normal	Due date:	
Assignee:	Daniele Francioli	% Done:	0%
Category:	Harvesting results	Estimated time:	0.00 hour
Target version:		Knowledge-Base relevant?:	No
Submitting Organisation:	MTA	Keyword #1:	
Proactive:	No	Keyword #2:	
Country:	MT - Malta	Keyword #3:	
Originating UI:			
Description			
Dear Daniele,			
When performing a harvest we occasionally notice discrepancies and inconsistency in the harvest results. To explain better sometimes we perform a harvest where a substantial amount of aspects like Datasets and Services are flagged as missing, upon such results we immediately restart another harvest where we get the actual results which reflects what really have in our environments. Kindly can you check why this incongruence is occurring with the majority of harvests.			
Regards,			
Rene			

History

#1 - 11 Oct 2019 02:45 pm - Daniele Francioli

- Subject changed from Harvesting Results to MT: Harvesting Results
- Status changed from New to Feedback

Dear Rene,

Thank you for reporting this problem.

It seems that this was a temporary problem. Can you inform us in case you notice again this issue?

Best regards,

Daniele

#2 - 17 Oct 2019 10:15 am - Rene Agius

- File Harvest-Issue.PNG added

Dear Daniele,

I was trying to check out if the discrepancy issue is still there and performed a new harvest, however the results are not showing any data like the image attached.

Regards,

Rene

#3 - 21 Oct 2019 09:51 am - Magdalena Kabatova

- File CZ-harvest.png added

Dear Daniele,

I would like to report that we have exactly the same problem with CZ harvest. I ran the harvest two times last week (wednesday and saturday) and both ended with no data (see attached screenshot).

Regards,

Magdalena

#4 - 21 Oct 2019 11:11 am - Rene Agius

Further more I scheduled a harvest on Friday and was Queued to Sunday. Upon checking today it is still marking that the last successful harvest is on the 17th October which had the mentioned discrepancies.

#5 - 21 Oct 2019 02:32 pm - Daniele Francioli

Dear Rene and Magdalena,

Thank you for the feedback.

We are investigating the problems and we will come back to you as soon as possible.

Best regards,

Daniele on behalf of the JRC INSPIRE Support team

#6 - 23 Oct 2019 03:48 pm - Daniele Francioli

Dear Rene,

After the maintenance operation on the Harvesting system, the situation should be back to normal.

Can you please check the results in the harvest console and (if needed) start a new harvest?

Thank you,

JRC INSPIRE Support team

#7 - 28 Oct 2019 01:22 pm - Rene Agius

Dear Daniele,

I triggered a harvest multiple times but to no avail, the console is still marking that the last successful harvest was done on the 23rd of October which I triggered after the scheduled maintenance. I think there is still an issue in the harvesting process.

Regards,

Rene

#8 - 28 Oct 2019 02:56 pm - Daniele Francioli

Dear Rene,

You can find here the report of the last harvesting job went in error.

https://inspire-geoportal.ec.europa.eu/sandbox/resources/errors/INSPIRE-80e86358-9378-11e5-a300-a0369f4c5bc0_20191025-085032/services/1/PIIResults/

As you can see the system was not able to complete the last batches.

Taking for example the batch 281-300, here you have a link with the potential issues.

https://inspire-geoportal.ec.europa.eu/sandbox/resources/errors/INSPIRE-80e86358-9378-11e5-a300-a0369f4c5bc0_20191025-085032/services/1/PIIResults/281-300/resourceReport/

Feel free to contact us in case you need more clarifications.

Best regards,

Daniele on behalf of the JRC INSPIRE Support team

#9 - 29 Oct 2019 09:48 am - Rene Agius

Dear Daniele,

Thank You for your reply is it possible to obtain more details regarding the issue as no changes took place on the csw from the 23rd till today.

Any help from your side will be much appreciated.

Regards,

Rene

#10 - 29 Oct 2019 04:14 pm - Daniele Francioli

Dear Rene,

We are sorry but since we are short in resources, we have to concentrate our effort to complete the testing application for the monitor and reporting.

We will then investigate the issue and come back to you.

Best regards,

Daniele on behalf of the JRC INSPIRE Support team

#11 - 30 Oct 2019 09:27 am - Rene Agius

Dear Daniele,

I managed to find out what the main issues are. Thank you once again for your help.

Regards,

Rene

#12 - 30 Oct 2019 10:25 am - Daniele Francioli

- Status changed from Feedback to Resolved

Dear Rene,

Good that you find the problem. Can you please share the solution (if it is not internal)? It could be useful to others (e.g. Configuration problems, GeoNetwork set up, etc.)

Best regards,

Daniele

Files

Harvest-Issue.PNG	12.8 KB	17 Oct 2019	Rene Agius
CZ-harvest.png	44.3 KB	21 Oct 2019	Magdalena Kabatova